

BRONTE

SURF LIFE SAVING CLUB • 1903

Nippers Refund Policy 2023/24

Bronte Surf Life Saving Club is a Not for Profit, Voluntary Organisation. Our office runs with minimal administration staff and requests for refunds incur administration time and expense to the Club. This impacts directly on the services we are able to provide.

1. Refund requests must be made in writing. No refund will be issued without proof of payment.
2. All refunds will incur a \$50 administration fee.
3. Subject to point 4 below, in the event that the season is cancelled part way through due to Covid-19 or Government directive, a partial refund may be available at the discretion of the Board of Management.
4. No refunds will be issued after 5 December 2023 in the event the remainder of the season is cancelled due to Covid-19 or Government directive.
5. If your child fails the proficiency swim and cannot participate in Nippers, you are eligible for a refund. No refunds will be issued after the second weekend of Nippers. If you are in any doubt, please arrange for your child to practice the distance and skills prior to registering.
6. If your child does not like Nippers, you are eligible for a refund within the first two weeks of the season. No refunds will be issued after the second weekend of Nippers.
7. No training squad fees will be refunded. Nippers are permitted a 'try before you buy' training squad session.